

December 7, 2023**Addendum No. 05****File Reference Number: NRFP 2023 047****Title: Enterprise Resource Planning Solution****RE: Clarifications/Questions**

Please refer to the following information / clarifications:

Question 1: To what extent is the expectation for all requested functionality/capabilities desired to be in one solution/platform?

Answer: It is not expected that all requested functionality/capabilities be in 1 solution/platform. We would welcome bids that include well-thought-out integrations. The NRFP process allows for the refinement of scope based on capabilities and value to ONTC.

Question 2: Within the core scope (i.e., Finance, Procurement, HR), if one of these areas requires a different solution/approach outside of the native platform/solution (e.g., HR), does this disqualify us?

Answer: No, we encourage vendors to respond and highlight how you would propose to best satisfy the needs, as set out in the RFP. If shortlisted, you will be required to demonstrate how you would fulfil the capabilities.

Question 3: Can one solution have multiple implementation vendors bidding?

Answer: Yes, however not all implementation vendors may make it to the subsequent round.

Question 4: If we are not a reseller of licenses for a particular solution, does this disqualify us?

Answer: No. It is not a requirement for you to be a reseller of licenses of a particular solution.

Question 5: NF-SC-69 - Can you elaborate more on the stakeholders to be notified in the event of a security breach?

Answer: The vendor should first notify ONTC of a security breach and assist ONTC with customer notification.

Question 6: NF-SC-72 - Will you need the system configuration to be compliant only with PIPEDA – *Personal Information Protection and Electronics Documents Act*?

Answer: We need the system to configure with Ontario's *Freedom of Information and Protection of Privacy Act* (FIPPA). Compliance with PIPEDA is not required.

Regards,

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